

Elevating organizational performance by harnessing the
power of **digital empathy!**

My View & Tickit Health Training

Summer 2024

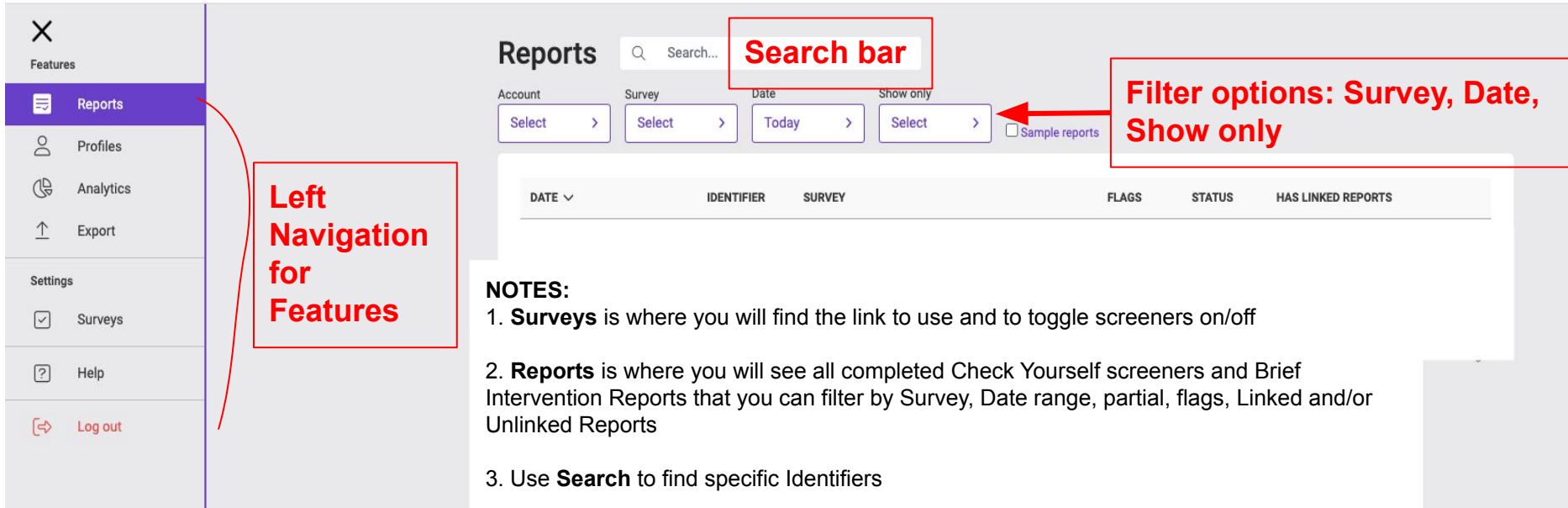
Agenda

Review Tickit Health Platform / “dashboard”

- How to administer My View
- Review My View Reports - Individual Campers and Camp Staff
- Analytics

Note: we will not be going through a screen by screen review of the screening tool. You can access the sample link via your account.

Introducing Tickit Health Platform



The screenshot displays the 'Reports' section of the Tickit Health platform. On the left is a navigation sidebar with options: Reports (highlighted), Profiles, Analytics, Export, Settings (Surveys, Help), and Log out. The main content area is titled 'Reports' and includes a search bar, filter dropdowns for Account, Survey, Date, and Show only, and a 'Sample reports' checkbox. Below these is a table with columns: DATE, IDENTIFIER, SURVEY, FLAGS, STATUS, and HAS LINKED REPORTS. A 'NOTES' section provides instructions on using the platform's features.

Left Navigation for Features

Search bar

Filter options: Survey, Date, Show only

NOTES:

1. **Surveys** is where you will find the link to use and to toggle screeners on/off
2. **Reports** is where you will see all completed Check Yourself screeners and Brief Intervention Reports that you can filter by Survey, Date range, partial, flags, Linked and/or Unlinked Reports
3. Use **Search** to find specific Identifiers

Reviewing the My View Report

Reports Search...

Account: Select Survey: Select Date: Last 30 days Show only: Select Sample reports

DATE	IDENTIFIER	SURVEY	FLAGS	STATUS	HAS LINKED REPORTS	View
May 01, 2024 at 08:52	John Hamilton	Summer Camp - My View (Staff + Camper) Partial	0 0 0	--	--	View
Apr 30, 2024 at 06:24	John Hamilton	Summer Camp - My View (Staff + Camper)	0 5 3	--	--	View
Apr 26, 2024 at 15:01	John Hamilton	Summer Camp - My View (Staff + Camper) Partial	0 1 3	--	--	View
Apr 26, 2024 at 10:28	John Hamilton	Summer Camp - My View (Staff + Camper)	0 4 3	--	--	View
Apr 26, 2024 at 07:54	John Hamilton	Summer Camp - My View (Staff + Camper) Partial	0 1 1	--	--	View
Apr 26, 2024 at 06:27	John Hamilton	Summer Camp - My View (Staff + Camper) Partial	0 0 0	--	--	View
Apr 23, 2024 at 17:21	Elien Test2	Summer Camp - My View (Staff + Camper) Partial	0 2 0	--	--	View
Apr 23, 2024 at 16:53	Elien Test	Post My View	0 1 0	--	--	View
Apr 23, 2024 at 16:46	Elien Staff	Summer Camp - My View (Staff + Camper)	0 4 3	--	--	View
Apr 23, 2024 at 16:38	Elien Test	Summer Camp - My View (Staff + Camper)	0 7 2	--	--	View
Apr 23, 2024 at 09:56	John Smith	Summer Camp - My View (Partial)	0 0 0	--	--	View
Apr 17, 2024 at 12:20	test	Summer Camp - My View (Staff + Camper)	0 2 3	--	--	View

Summer Camp - My View (Staff + Camper) (Apr 30, 2024 at 06:24)

Summary Full

Print or Save as PDF Label as sample Add note Send Follow-Up Delete Status: --

Unknown Gender: Male Email: -- Phone: -- More

Identifier: **John Hamilton**

Flags: 0 5 3 Account: Z-Demo ACH Date: Apr 30, 2024 at 06:24 Completed in: 10:46

Notes: 0 notes

Snapshot Green flag Yellow flag Red flag No Flags

All Tallies

Flag	Tally	Tally interpretation
--	Worries	4/30 - Has a few worries about camp
--	On most days feels (tally)	1/2 - negative

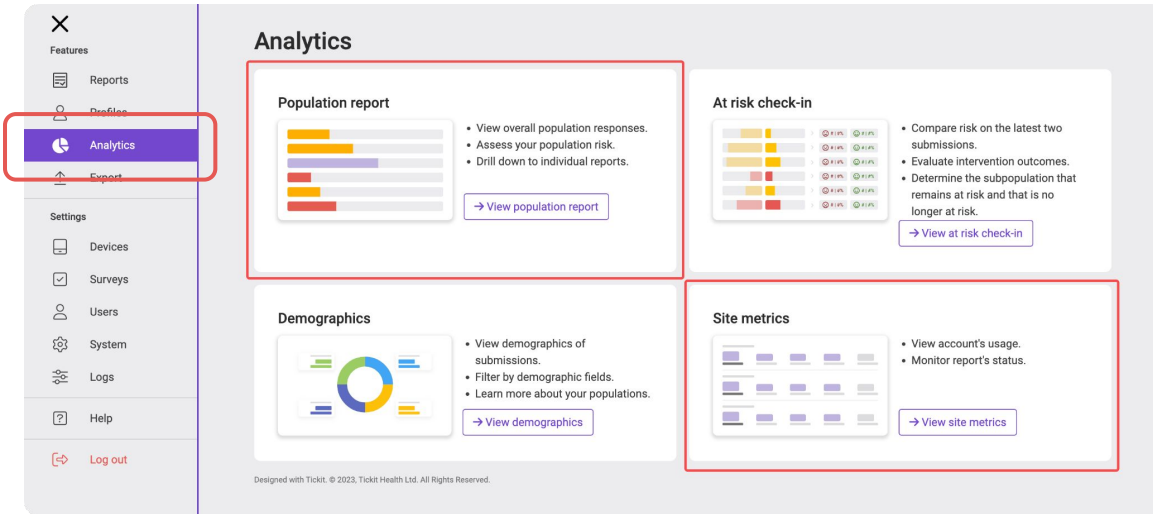
Additional features:

- print/save
- add notes
- Status

1. Default is Today, adjust Date range if required
2. Click on View - Default is Summary Report shows flag count, important background on camper/camp staff for flagged items
3. Click on Full Report to view tallies and flagged items floated to top and every question that appears in order

Analytics

Ticket Analytics are designed to help you easily explore the experiences of the population of your camps.



Population Report and **Site Metrics** pages to help you:

- easily screenshot data or download data
- configure the display of the analytics
- filter the data more granularly
- see how your camp is doing

Population Report: Filtering

Filter by Survey and Date

Filter by Demographics:
Gender

Filter by "Impact Question".
(For example: view only response data from respondents who answered "no" to the question "I have been to camp before".)

The screenshot shows the 'Population report' interface. A sidebar on the left contains navigation options: Reports, Profiles, Analytics (highlighted), Export, Settings, Devices, Surveys, Users, System, Logs, and Help. A 'Log out' button is at the bottom of the sidebar.

The main content area is titled 'Population report' and includes the following filtering sections:

- Survey and Date:** A box containing a 'Select' dropdown, a survey name 'Summer Camp - My View (Staff + Cam...)', and a date filter 'Last 30 days'.
- Demographics:** A box with a 'Gender' dropdown set to 'All'.
- Filter by impact question:** A section with the instruction 'Select the target question and responses set below to see your data.' It contains a table:

Question	Response	Action
I have been to camp be...	no	Remove
- Filter by Population:** Two buttons: 'Total Population' and 'Population Asked'.
- Chart type:** Two buttons: 'Bar chart' and 'Pie chart'.
- Submissions:** 'Submissions: 1' and a note: '*Only submissions which satisfied the above filters appear in this report.'
- Risk Qs:** A tabbed interface with 'Top Risks', 'All Qs', and 'Tallies'.

The 'Top Risks' section displays four items, each with a 100% response rate and a bar chart:

- Going to work is:** 100% awful (1 responses, Total population: 1)
- Eating around other people at camp will be:** 100% uncomfortable always (1 responses, Total population: 1)
- I am worried about the food at camp:** 100% yes (1 responses, Total population: 1)
- I usually sleep this many hours each night:** 100% 5 (1 responses, Total population: 1)

At the bottom of the sidebar, the email 'ellen.louie+dash@tickithealth.' and 'Z-Demo ACH' are visible, along with the 'tick it.' logo.

Site Metrics

The Site Metrics allows you to view the round up of submissions for schools and school districts.

Filter by Account, Survey and Date

<

Site metrics

Survey

Date

Select >

Survey: 1 >

Last 12 months >

Z-Demo ACH

Summer Camp - My View (Staff + Camper)

10

Total Submissions

5

Completed Submissions

5

Partial Submissions

0

Consent Declined

10

Waiting for Review

0

Reviewed Submissions

0

Approved Submissions

Completed Submissions by Flags

	No Flags	Green flag	Yellow flag	Red flag	Total
SUBMISSIONS	2	0	8	0	10
PERCENTAGE	20%	0%	80%	0%	100%

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Breakdown of Account Submissions:

- total submissions
- types of submissions
- submission status
- the total submission broken down by tier

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where each person is heard*



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